# YOUR KINGSTON YOUR FUTURE

*City of*
**KINGSTON**

## PHASE ONE
# CONSULTATION *report*

March 2021

"A safe, violence free, inclusive, neighbourhood .. Streetscapes that reflect positivity and pride in our city... Shopping strips that also do this as well as invite people in."

"Kingston should be known as a place where there is ample parks, gardens, open spaces and well protected foreshores that cater to families, singles, elderly and the disabled. Walking trails that connect suburb to suburb and protection of natural habitats."

"For Kingston to be a healthy and liveable place, where we value environmental sustainability and protection of open spaces and coastline, and we nurture safety, community vibrancy, creativity and innovation."

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# BACKGROUND

This year the City of Kingston is working closely with our community to develop a new Community Vision and key guiding plans.

The Community Vision will set out the long-term aspirations of the community. The vision is incredibly important and will help guide decision making by Council and the community by articulating what we want Kingston to be.

The Community Vision will also shape our next four-year Council Plan, and 10-year plans for how we manage the city's finances and assets.

To develop the vision and make recommendations for the guiding plans, Council will be joining forces with an independently selected Community Panel. The panel will be representative of our community and will use feedback from the community along with trends and other data to tackle this project.

The State Government's changes to the Local Government Act mean that all Victorian councils must undertake this work using deliberative engagement practices. The *Your Kingston Your Future* panel is leading this work on behalf of our community.

Phase One of the community engagement was delivered over February – March 2021. The objective of the Phase One engagement was to find out what the community's aspirations for Kingston are and build awareness and excitement about *Your Kingston Your Future*.

The community had a range of opportunities to join the conversation including online, face-to-face and targeted workshops.

This report outlines the findings from the Phase One engagement.

# PURPOSE OF THIS REPORT

This report will be provided to the *Your Kingston Your Future Community Panel*, as well as the wider community.
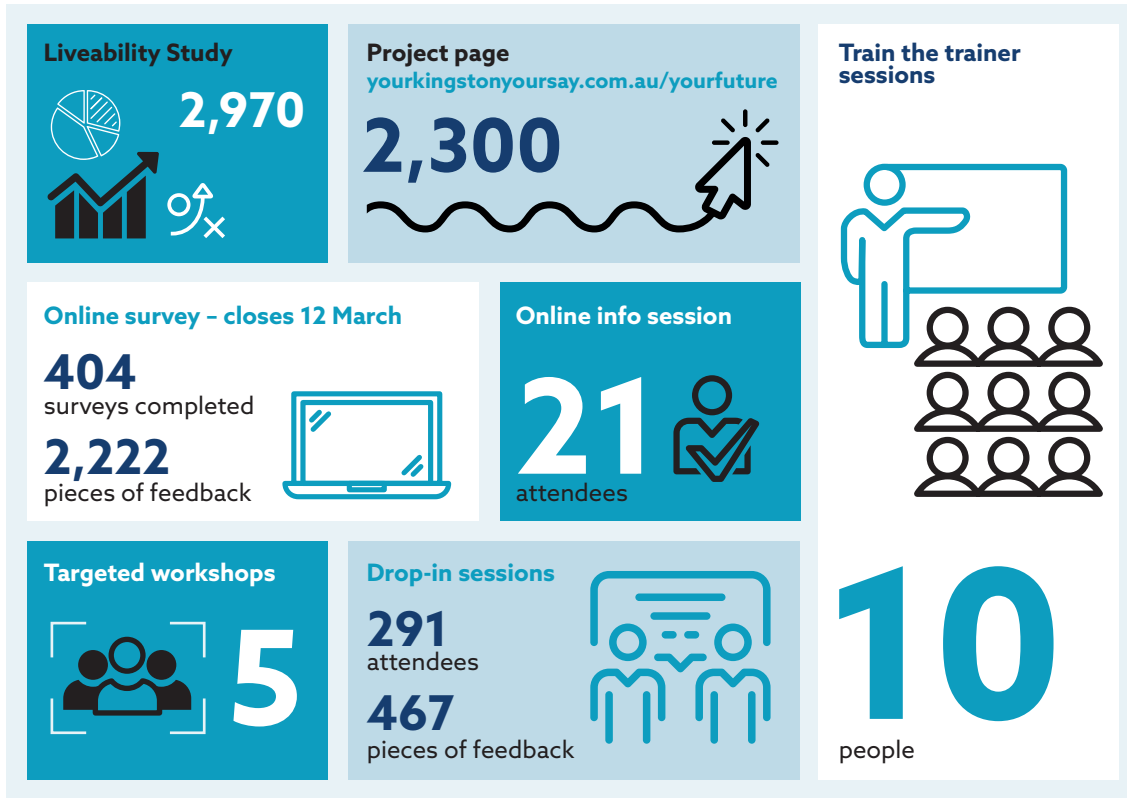
The Community Panel of approximately 40 people will be randomly selected, and representative of a cross-section of residents from Kingston. Panellists will meet over five days and consider this report alongside a wide range of other information and inputs.

The panel will consider different views and perspectives and weigh up priorities to develop a vision for Kingston and make recommendations for the strategic plans.

When they are done, the Community Panel will present the new Community Vision to Councillors for adoption. They will also present their recommendations for the guiding plans.

Council will then finalise the draft guiding plans and provide them to the community for feedback and review.

# HOW PEOPLE PARTICIPATED

**Liveability Study**

**2,970**

**Project page**
yourkingstonyoursay.com.au/yourfuture

**2,300**

**Train the trainer sessions**

**Online survey – closes 12 March**

**404**
surveys completed

**2,222**
pieces of feedback

**Online info session**

**21**
attendees

**Targeted workshops**

**5**

**Drop-in sessions**

**291**
attendees

**467**
pieces of feedback

**10**
people

A number of options were provided for the Kingston community to join the conversation.

In late 2020 we partnered with independent research agency Place Score to conduct a neighbourhood Liveability Study.

The Liveability Study has heped identify priority areas for Council investment based on what our community values most in an ideal neighbourhood. Just under 3,000 residents took part in the Liveability Study to let us know what they value most about Kingston. Liveability Study results can be found in Appendix 3.

To supplement the Liveability Study we asked our community about their aspirations for the future of Kingston. How can we make it better, what we need to improve and what we need to leave behind?

The community was able to provide feedback to these questions via an online survey, face-to-face at drop-in information sessions, and online via a community webinar. We also held a number of workshops and activities targeted at under-represented groups in Kingston to ensure everyone had a voice (including younger people, older people, people with a disability and their carers, multi-cultural community members and Indigenous Peoples) and upskilled key staff (Train the Trainer) in the 'art of facilitation', so they could host community conversations with their own networks.

# HOW WE TOLD PEOPLE ABOUT THE PROJECT

A comprehensive communications campaign was designed to support the Phase One engagement activities.

**Activities included:**

| Channel | Details |
| --- | --- |
| **Direct mail** | Community Panel invite |
| **Print promotions** | Postcards, hard copy surveys, posters, a-frames, colouring-in/work sheet for local schools. |
| **Signage** | Billboards with QR codes in high traffic locations across Kingston, digital signs in Council buildings (libraries, hubs). |
| **Digital promotions** | Project page on Kingston's consultation website, social media campaign to promote the project and engagement opportunities, email campaigns and newsletters. |
| **Video** | A short animation explainer video was produced as well as a video with the Mayor. |
| **Media** | Coverage in the Autumn 2021 Kingston Your City magazine (distributed to all households in Kingston) and local media. |
| **Events** | Drop-in sessions (face-to-face and online), targeted workshops. |
| **Word-of-mouth** | Upskilling key staff to be able to talk about the project to their networks. Encouraging participants to tell a friend, encouraging Kingston staff to spread the word. |

# WHO PARTICIPATED

*Please note:* demographic data is based on the online survey results. Limited demographic data was captured at the drop-in sessions and workshops. A small portion of survey responses were completed anonymously and excluded from the demographics.

## Relationship with Kingston

Respondents were asked what their relationship with Kingston was. They were able to select all options that applied. 80% indicated they are owner-occupiers, 48% indicated they are ratepayers, 10% worked in Kingston, 6% owned a business in Kingston and 4% rented. Less than 3% are visitors, students or selected other.
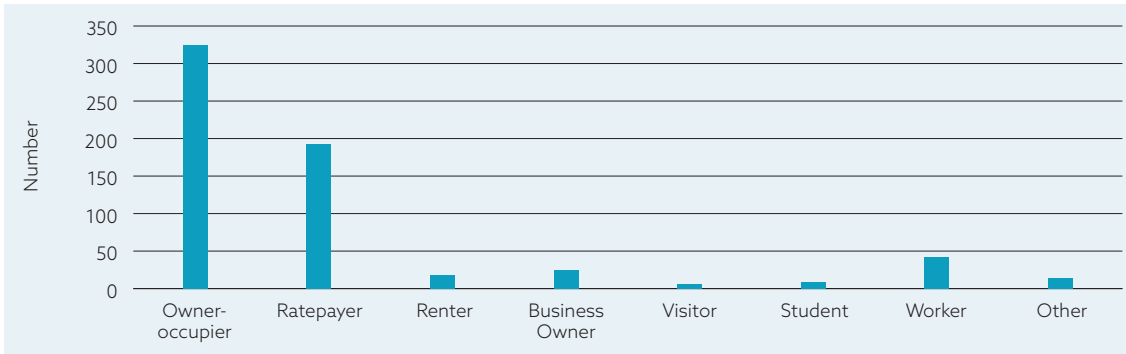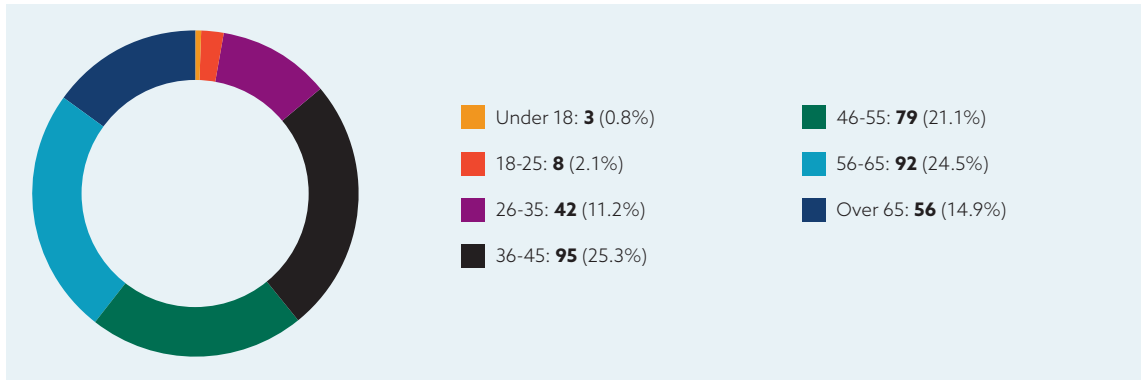


## Gender

Just over half of respondents are female (52%). Males accounted for 42%, with 4% opting not to say and 1% selecting other.



Female: **197** (52.5%)

Male: **158** (42.1%)

Other: **4** (1.1%)

I'd rather not say: **16** (4.3%)
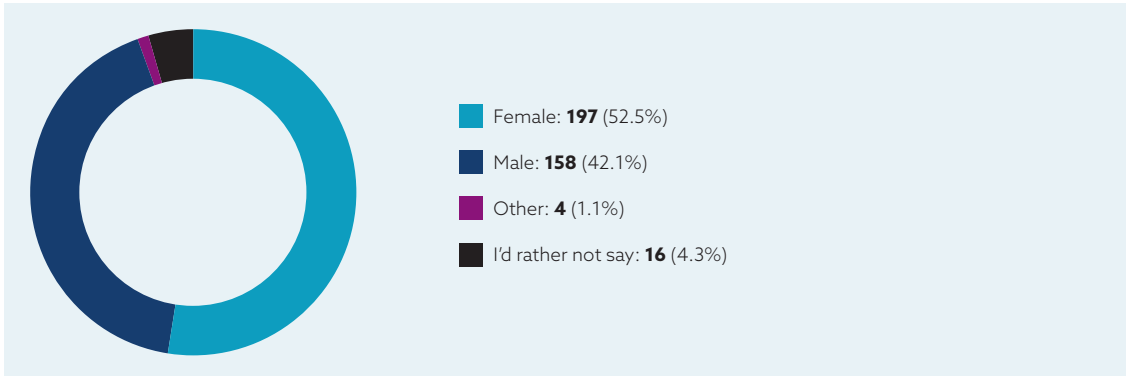
## Age

The largest portion of respondents are aged 36-45 (25%), followed closely by those aged 56-65 (24%). 21% of respondents are aged 46-55, 15% over 65, 11% 26-35 and only 3% are aged 25 and under.



Under 18: **3** (0.8%)

18-25: **8** (2.1%)

26-35: **42** (11.2%)

36-45: **95** (25.3%)

46-55: **79** (21.1%)

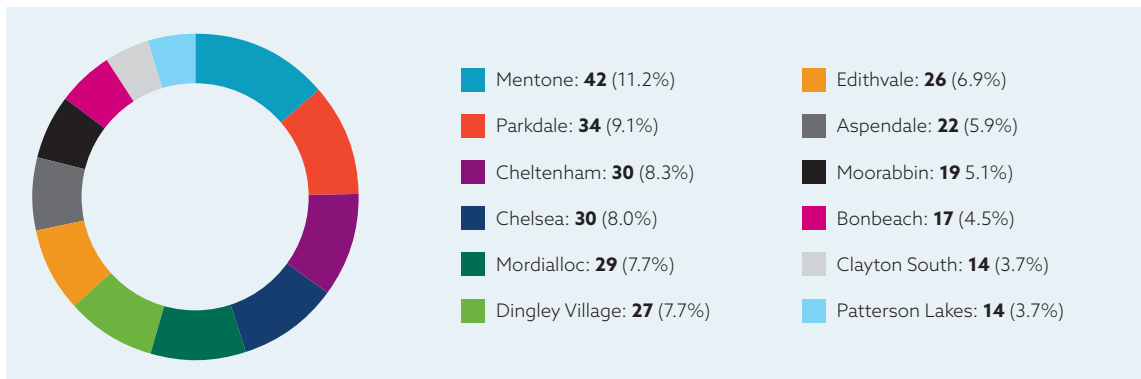56-65: **92** (24.5%)

Over 65: **56** (14.9%)

## Location

All suburbs in Kingston are represented in the survey results.

36% of respondents are located in the central suburbs of Kingston, 34% in the south and 25% in the northern suburbs. The remaining 5% are located outside of Kingston.

Suburbs with 3% or fewer respondents are not called out in the graph below and include: Waterways, Chelsea Heights, Aspendale Gardens, Carrum, Heatherton, Highett, Clarinda and Oakleigh South.



Mentone: **42** (11.2%)

Parkdale: **34** (9.1%)

Cheltenham: **30** (8.3%)

Chelsea: **30** (8.0%)

Mordialloc: **29** (7.7%)

Dingley Village: **27** (7.7%)

Edithvale: **26** (6.9%)

Aspendale: **22** (5.9%)

Moorabbin: **19** 5.1%)

Bonbeach: **17** (4.5%)

Clayton South: **14** (3.7%)

Patterson Lakes: **14** (3.7%)

# COMMUNITY ENGAGEMENT

The key questions asked across the Phase One engagement activities are focused around what people's aspirations for the future of Kingston are – what we need to keep, gain, let go of and what their bold vision for the future is.

We also provided a copy of the Liveability Study results and asked if anything was missing, as well as a snapshot of health in Kingston, asking for feedback on one thing that would improve health and wellbeing in the future. A copy of the survey can be found in Appendix 2.

Across these questions some overarching themes emerged. The top three themes for each of the main aspirational questions can be found below.

| | |
|---|---|
| **What's one thing we need to keep in the future?** | • Open space/foreshore<br>• Trees<br>• Sense of community |
| **What's one thing we need to gain in the future?** | • More open space<br>• Safe clean neighbourhoods<br>• Community connection/sense of community |
| **What's one thing we need to let go of in the future?** | • Overdevelopment/housing density<br>• Traffic congestion/parking<br>• Council agenda/inefficiencies/approach |
| **What is your bold vision for Kingston's future?** | • Thriving, inclusive, connected community<br>• Green and sustainable<br>• Vibrant, liveable and safe |

One of the objectives of the Phase One engagement was to make sure all people in Kingston had a voice during consultation activities. A series of targeted workshops/conversations were held with community groups that were under-represented in our other engagement activities. These included:

• Younger people
• Older people
• People with a disability and their careers
• Multi-cultural community members
• Indigenous Peoples.

Results from these conversations are reported in the 'Targeted Workshops and Activities' section.

## Key themes

Below are the key themes identified. Please note: comments/feedback may be relevant to multiple themes.

- Open space
- Community
- Social facilities and services
- Management and safety
- Movement
- Housing and development
- Environmental Sustainability
- Economy.

The following section details the engagement findings by these themes.

### Open space

Open space is strongly valued by the Kingston community and vital to the health and wellbeing of individuals. The community would like to see ongoing investment in:

- Parklands/open space
- Playgrounds
- Foreshore
- Sporting facilities
- Trees.

Residents would like to see more public art, including indigenous art in our open spaces as well as more infrastructure to make it easier for community to access our outdoor environment for health and wellbeing including exercise stations on foreshore, tracks, more green corridors and bike paths and outdoor seating areas.

Residents would also like to see better accessibility to open spaces – for example people with a disability being able to access the beach, parking, our streets and shopping strips.

Many residents felt strongly that the proposed stabling yards in the green wedge should not go ahead and would like to see the Chain of Parks come to fruition.

Open space was most frequently mentioned with a positive sentiment when respondents were asked about what we need to keep in the future, what was important for health and wellbeing and what their bold vision for the future was. It was also the most frequently mentioned theme at the face-to-face drop-in sessions.

*"Wide open green spaces that aren't strictly reserved for wealthy seniors (i.e. golf courses). Imagine if everyone else had access to well-maintained spaces like that for exercise, picnics, yoga, community gardens etc..."*

*"Chain of parks – the network of green space Council planned from Karkarook to Braeside Park. It would be awesome if it can be achieved. It would rival the Longbeach trail which in my opinion is the best trail in KCC."*

*"To be an area that thrives on local outdoor participation sites. Increased sport fields, walking trails, skate parks."*

## Community

Residents have told us that community connection should be a priority and would like to see more events/activities to bring people together and be proud of belonging to the Kingston community. Events and activities the community would like to see range from festivals and concerts right through to craft groups and social walking groups.

Building a stronger sense of community and pride is important to residents, with unification and places we can be together as a community or as a family vital to addressing detachment and isolation.

Residents would like to see inclusion and social identity as a focus area for Council with suggestions including shining a light on the indigenous history of our area and additional recognition for indigenous communities.

Residents would like to see an increased focus on health and wellbeing education for the community, to help foster a sense of connection but also to encourage healthier, active communities that thrive.

Building a sense of pride to be a part of the Kingston community is important to respondents. Many feel that if people are proud to live in Kingston they will take more accountability for creating clean, safe and inviting neighbourhoods (for example, not littering and curbing anti-social behaviour).

Community was most frequently mentioned with a positive sentiment when respondents were asked what was important for health and wellbeing and what their bold vision for the future was. It was also a frequently mentioned theme at the face-to-face drop-in sessions.

*"Family friendly festivals, community gatherings. Family support network – such diverse needs require connections."*

*"To create a more connected community, with a culture of sharing and serving one another. Opportunities for improved wellbeing through these avenues of connectedness where we can play, socialise and connect with others."*

*"Provide multi-age healthy living programs focused on using upgraded (and well maintained) open spaces, ie. Kinder and senior citizens gathering, multi-age music groups in park, movement exercise sessions at beach etc."*

## Social facilities and services

Residents would like to see better access for the community at Council buildings, including lifesaving clubs and pavilions.

Community hubs with greater community support such as food co-ops, sustainability ideas and recycling centres were also suggested.

More public toilets, particularly around the foreshore was mentioned frequently as well as better amenities in general (e.g. taps, showers, dog bowls at the beach).

The community would like access to better schools and more things for teens to do.

There is some cross-over with the 'open space' and 'movement' themes with respondents commenting that they would like to see more playgrounds, sporting facilities, better accessibility, bike paths and walking tracks. A pool in the south of Kingston was also mentioned a number of times.

Social facilities and services was most frequently mentioned when the community was asked about what was important for health and wellbeing, what their bold vision for the future was and what we need to gain. It was also a frequently mentioned theme at the face-to-face drop-in sessions.

*"More community events targeting young people (live music acts)."*

*"A place where people can relax, enjoy the surroundings and have places to go and exercise, such as more gyms and swimming facilities and outdoor play areas. Improved and linked bike tracks. Many people drive to the bayside areas in summer. We need to make it more inviting."*

*"Pet friendly neighbourhoods with large parks and open spaces. Quality services and facilities, including schools and adult education. Strong community networks."*

## Management and safety

Unsurprisingly the community wants to live in clean and safe neighbourhoods.

Cleaning up some areas of Kingston, in particular Chelsea and Clayton South, and creating a sense of pride within the community was a key theme. Some suggestions included the introduction of a 'clean team' that was clearly branded and visible within the community.

There was also a strong desire to address the anti-social behaviour (more prominent during summer), stricter enforcement of car-parking, smoking restrictions and dog off-leash/litter was commonly requested.

The community would like to see CCTV around major shopping precincts and stations, increased lighting and safety of outdoor spaces and fast response on graffiti cleaning. Outdoor artworks on ugly outdoor spaces as a graffiti deterrent was also suggested.

Inefficient Council processes and political alliances were also mentioned as things we need to leave behind.

Management and safety was most frequently mentioned when the community was asked about what we need to gain and their bold vision for the future. It was also mentioned at the face-to-face drop-in sessions.

> *"Safe, liveable, clean streets, neighbourhoods and beaches."*

> *"Add more after hours patrol officers to enforce legislation for those smoking in no-smoking zones."*

> *"Increased lighting and safety of outdoor spaces, fast response on graffiti clean or beautification on graffiti areas. Outdoor artworks on ugly outdoor spaces, graffiti deterrents."*

## Movement

Movement as a general theme is frequently mentioned throughout the engagement. Within this theme traffic and lack of parking is consistently being mentioned. Many respondents noticed that parking becomes even more of an issue around foreshore suburbs during the warmer months.

Increasing accessibility for people with a disability was raised as well as a lack of disabled parking bays throughout Kingston.

Residents would also like to see better public transport, improved access to public transport and safe spaces to store bikes.

Constructing more appealing, safe, fit-for-purpose walk-ways and cycling paths to get cars off the roads and encourage alternate means of getting around are also strong themes coming through.

Investment in a path/boardwalk along the beach for pedestrians, cyclists and dog walkers was a very popular and frequently requested improvement in the south of Kingston.

A number of local traffic issues were also raised, predominantly at drop-in sessions.

Movement was most frequently mentioned at the face-to-face drop-in sessions. It was also commonly mentioned when residents were asked about health and wellbeing and what we need to gain for the future.

> *"Less congested residential streets."*

> *"Bicycle connectedness. I can not wait until the roads and paths are safer for all users. Bicycles are sustainable and a great form of exercise. The path from Carrum to Frankston is great so far. It will be wonderful once the same can be said from Carrum through to Southland and beyond."*

> *"Accessibility to public trails/beach/greenspace for all members of community. Including bike lanes, walking paths."*

## Environmental sustainability

The community aspires to a greener Kingston. Sustainable infrastructure and buildings, end of landfill, lowering emissions and protecting our natural environment are all priority areas for the community.

The appetite for recycling is huge, with residents wanting to see more recycling options, education and opportunities – such as dropping off soft plastics at Council facilities and increasing the number off recycling bins in public spaces.

There's cross-over with the 'movement' theme, with residents also showing a strong desire to get cars off the roads to lower pollution and the impacts on the environment.

The community has identified the need to lose the reliance on fossil fuels and electricity powered by coal and would like to see charging stations for electric cars.

Environmental sustainability was most frequently mentioned when the community was asked about their vision for the future as well as what we need to gain. It was also a frequently mentioned theme at the face-to-face drop-in sessions.

*"To be the leader in open space, sustainability and carbon reduction."*

*"A green city that is at the forefront of sustainability including rooftop, vertical and community gardens. Bike lanes that are well maintained and off the main roads so we can take in the beautiful nature in our city."*

*"The liveability of our home is being challenged by climate change and the difficulties will continue to increase unless we all take drastic measures to cut emissions from fossil fuels."*

## Housing and development

Many community members are concerned about over-development in Kingston.

A number of participants expressed how they value the 'village' feel of their local area. These comments are generally related to housing types and increasing density. Concerns are being raised about the strong growth being experienced in Kingston, high-rise apartments and the perception that this is increasing traffic, parking congestion and removal of trees.

Residents also commented that there has been no increase in public services/infrastructure to cater for the growth.

Residents would like to see a firmer stance on height restrictions and the requirement for more car parks and green spaces in new developments.

Property affordability has also been raised as a key issue facing Kingston now and in the future.

Housing and development was most frequently mentioned with a negative sentiment when respondents were asked about what we need to leave behind.

*"An obsession with overdevelopment – more tiny houses does not make for liveability. This is obvious with how many people have moved away from the CBD and Greater Melbourne into larger houses further away."*

*"Overdevelopment. If COVID has taught us one thing it is that we need open spaces so people aren't living on top of each other."*

*"...Diverse housing which is adequate in volume and liveability for all demographics. Affordable housing for the lower socio-economic sections of our community..."*

## Economy

Comments from participants frequently focused on the tired nature of some of our shopping precincts, the lack of diversity in shops and the number of vacant shops. They would like to see Council encourage landlords to maintain their shop fronts with incentives.

There was a strong desire to create vibrant strip shopping precincts where residents can get all their shopping done locally and move away from large shopping centres. The community would also like to see more activity on our shopping strips and more outdoor dining.

Most members of the community have embraced outdoor dining and would like to see more of it. The community would also like to see more commercial opportunities to leverage Council's assets like the foreshore, parks, car parks and lifesaving clubs for cafes, restaurants, markets and entertainment.

Economy was most frequently mentioned when the community was asked about their vision for the future as well as what we need to gain. It was also a frequently mentioned theme at the face-to-face drop-in sessions.

*"Better/increased support for our small businesses and their owners"*

*"Pedestrian only zones in shopping strips/activity centres that provide outdoor dining and social gathering spaces (beyond footpath trading)."*

*"Vibrant community hubs – how do we create amazing high streets and business areas that create buzz and atmosphere and attract businesses and residents to the area?"*

# TARGETED WORKSHOPS AND ACTIVITIES

## Stakeholder Workshops

### Methodology

MosaicLab, an independent consultancy, facilitated the online stakeholder workshops and interviews. These sessions were designed to offer an opportunity to discuss topics in more depth and gather additional input and ideas from fellow participants.

Five workshops were promoted amongst Kingston Council's stakeholder networks for dates in March 2021. These facilitated sessions were targeted towards certain groups within the Kingston community in order to obtain feedback on behalf of specific areas of the community, whilst also maintaining a wider, general perspective.

These targeted conversations were with:

- Younger people
- Older adults
- People living with a disability and their carers
- Multi-cultural community members
- Indigenous community

One workshop was cancelled due to no RSVPs and as an alternative, interviews were offered. An interview was conducted with an Indigenous person living in Kingston. Across the four workshops and one interview, 23 people joined to contribute their ideas and expertise.

| Stakeholder Cohort | Older adults' workshop | People living with a disability and carers workshop | Multi-cultural community members | Indigenous community workshop (* changed to interview) | Youth Workshop |
|---|---|---|---|---|---|
| Date | 12 March | 15 March | 17 March | 22 March | 23 March |
| Numbers attending | 4 | 4 | 7 | 1 | 7 |

The workshops were held online over a 2-hour period via zoom. MosaicLab designed the workshops to be highly interactive and participatory.

Questions asked included:

1. What do you love most about your local community and why?
2. What are your aspirations or bold visions for the future of Kingston?
3. What needs to stop, start or continue in order to achieve this vision?
4. What advice do you have for the Community Panel? What is important for them to know?

An example workshop outline has been included below:

| Time | Session | Outputs |
|---|---|---|
| 15mins | Welcome and introductions | n/a |
| 10mins | Background about *Your Kingston Your Future* project<br>What we will do with everyone's feedback | n/a |
| 30mins | **Activity 1** – what are your bold aspirations for the future of Kingston (in 20 years time) | Visions for the future |
| 30mins | **Activity 2** – What things need to happen in order to achieve this vision?<br>**Focus:** what do we need keep doing, start doing, stop doing, and ideas that can improve our community's health & wellbeing | Ideas for what needs to start, stop, keep doing<br><br>Ideas to improve health and wellbeing |
| 20mins | **Any advice for the Panel or things they should specifically consider?**<br>Your *Kingston Your Future Community Panel* – what would you want them to know? | Statements of advice to the panel |
| 10mins | **Next steps and closing** | |

## Stakeholder Workshop findings

The results (data) from the stakeholder workshops and interview have been lightly themed to present the results clearly and simply without further analysis.

### Open Space

Open space was mentioned in regard to the maintenance and creation of green spaces and parks in the area. Residents wish to see current green spaces maintained, and even more to be added to the area.

> *"Maintain greenspaces better and add more"*

> *"Keep growing the number of parks and bike paths"*

> *"More parks and greenery"*

### Community

When considering their aspirations for the future of Kingston, maintaining a sense of community is of importance to many residents. For many, they imagine this sense of community being enabled by opportunities to 'connect' that are inclusive of the whole community (all genders, all ages, all cultures). These opportunities to connect could be in the form of community events, such as workshops, music and arts festivals, celebrations of diversity, etc. Some attention was paid to older residents of the community who have limited mobility but still desire a connection to the wider community.

Residents also aspire to see the continuation and establishment of community programs, for example a Men's Shed, or opportunities to be involved in arts (visual and performing). There were multiple references to the importance of creating spaces for the indigenous community to meet regularly.

It was also recognised that connection to a community is an important part of improving health and wellbeing of residents.

The diversity of the community is important to residents, who aspire to ensure the community remains diverse and continues to highlight and showcase the similarities and differences amongst the people of Kingston. This includes culturally and linguistically diverse community members, as well as LGBTQI+ members of the community.

> *"Remain a community. There has been quite a transformation. We need to remain a community within the broader city of Melbourne. People aren't racing into the city anymore, we stay here. It is important we maintain this."*

> *"To show the rest of Australia and the rest of the world, for that matter, that people of diverse countries of origin, like we have here in Kingston can live, work and play harmoniously together"*

> *"Older Australians plus community groups better connected, currently pockets of diversity but this connection between them could improve."*

> *"Be great for mob to get the opportunities to use arts as a means of education for the wider community."*

> *"Community gathering spaces – e.g. Derrimut Weelam – already an available location. Love to see that program developed and it be a stable place open for mob programs and services. Somewhere close to parklands and beach and bay. The value of community is so high and it's not an easy thing to start but once a community is established. Secure venue for indigenous programs."*

## Social facilities and services

Residents aspired to improve social services for older members of the community who require assistance accessing services (for example, the post office), and to provide additional support like IT upskilling. Residents notes the importance of this given the aging population in the area.

The proper maintenance of shared facilities within the area is also important to residents. This has some cross-over with 'Community' as social facilities can facilitate community connection, which is also noted to improve mental health. It was also noted that specific services to aid in the improvement of mental health would be welcomed in the community.

Residents recognised that social facilities also have the power to provide improvements to physical health, including via active spaces, public exercise equipment and community gardens to access fresh produce. Residents also support the maintenance of swimming pools, parks, playgrounds and skate parks and would like to see more facilities built in the future with equitable access.

Services that are specifically for young people would be welcomed in the community, for example mentoring programs and tutoring opportunities, as well as the expansion of youth groups.

There was one mention of the lack of funding and active defunding of social facilities and services in the area, and that this should stop in the future.

Residents made reference to the need for improved accessibility to health care options in general, but also specifically in relation to Indigenous people and the need for a more specialised and knowledgeable health system in the area.

*"A balance of intergenerational services that provides for all ages and considers life stages i.e., access for families and schools so they do not have to travel outside the area – all the generations catered for"*

*"Sharing of buildings and how these beautiful facilities can have wider use – multi use facilities that support a social outlet"*

*"Communicating problems and then finding the right people to communicate these problems to (mental health and wellbeing services)"*

*"Equity of access to facilities"*

*"Running community projects like community gardens"*

*"Awareness about mental health - it is just as important as physical health but has only been highlighted in the last few years. Accessible, non-stigmatised services available for any kinds of issues. Important to extend this accessibility to all communities - cut out travel which stop young people having easy access"*

### Management and safety

Safety was mentioned infrequently in workshops. Residents want to remain safe, and to improve and build on current practices in the future.

There is also some connection to 'Movement' in reference to the need for improved safety of bike and pedestrian paths, especially in terms of lighting at night.

*"Safe – improve and build on current situation"*

*"City remains safe, green, beautiful"*

*"To make Kingston a safer place especially at night"*

*"Improve safety & consequently reputation for safety.  Example actions: more police presence, seminars on prevention, assisting potential perpetrators (e.g., counselling/ psychological support), communications promoting safety (posters, wristbands, etc.)"*

### Movement

Reliable and frequent public transport is a feature many residents wish to see in the future of Kingston. These transport services are also important in connecting people to the community and enabling the accessibility of other services.

Similarly, multi-storey carparks provide necessary access to community services and facilities. Residents also wish to see better parking in densely populated areas.

Movement was frequently mentioned when residents were asked what the City of Kingston should *start* doing: improving parking facilities and public transport options. There is some overlap with 'Safety' when talking about 'Movement'. Residents wish to see well-lit bus routes and more frequent services to improve the safety of travellers, especially at night.

*"Would be good to have a community bus to transport people at nighttime so they don't have to walk home alone if they can't afford a taxi or Uber"*

*"Community being connected physically via PT. Particularly to health services."*

*"Multi-storey car parks that provide access to things and supporting connection to multi-generations"*

*"Expand the community transport options into areas where the transport is not good"*

*"We need to have more bus service and bus routes for people who rely on public transportation to move around. Frequency of bus service must increase specially on weekends. More lights on street and at bus stops at night."*

## Environmental sustainability

Environmental sustainability was mainly referenced in the question of what should change in Kingston, however, was mentioned in other places. Residents want to see a recognition of climate change within their community and to see the City of Kingston take active steps towards becoming more environmentally sustainable (recycling, renewable energy, abolishing plastics, clean streets).

Residents acknowledged the need for education and communication around sustainable practices such a recycling to encourage greater environmental sustainability in the area.

This theme also appeared when asked how to improve health and wellbeing in the future. Residents again suggested greater education and more sustainable practices in the area.

*"I would like to see composting, responsible waste disposal practices, and recycling across the entire community"*

*"Community education on available programs provided by Kingston around environmental issues"*

*"Our environment is very precious, and we need to look after it"*

*"I would like to see a complete switch to renewable energy sources by 2040."*

*"Rubbish on beaches and in our community. We need to live sustainably and reduce the waste we generate. Policing what we out in recycle bins and council to help with this. We need to look after our environment."*

## Housing and development

Residents are concerned with maintaining the 'village' feeling in Kingston. They feel this aspiration should be reflected in building regulations.

There is some overlap with 'movement' and 'environmental sustainability', as residents note that with increased development comes the necessity of more carparks and public transport options. Residents also suggested that new development comes with sustainable urban design.

Housing and development were most frequently mentioned with a negative sentiment when respondents were asked about what we need to leave behind. Residents are sceptical of Kingston becoming a congested, highly populated, overdeveloped city. There was also a recognition of the need for more public housing, especially for young people.

*"Over development – high rise buildings and large, massive apartment blocks. Take away from the value of a small community."*

*"Building regulations that support a community feel and maintaining the sense of a "village""*

*"Sustainable urban design and looking at housing for the future"*

*"We need to have more public housing, especially for young people."*

## Economy

Economy was not referenced by participants in the workshops.

**Catering to different abilities**

Comments relating to the accessibility of the general community for people with disabilities and/or communication difficulties (including those without proficiency in English) were a large part of the workshops.

Residents aspire to better accessibility of public spaces for people with a disability, especially for those in wheelchairs. Spaces should also be designed with sensory regulation in mind. Similarly, residents wish to see businesses take a greater responsibility for their accessibility and inclusivity.

Responsibility of businesses relates further to comments made by residents about the need for employment for people with a disability. This includes disability awareness training for businesses and employers.

Comments were made relating to the accessibility of communication and information around the area. Residents wish to ensure signs and other methods of communication can include those who either speak other languages or have different communication abilities.

This topic was most frequently mentioned when asked what to start or continue doing in Kingston. Residents also mentioned the need to continue building partnerships between schools, organisations and businesses to support disability inclusion.

When asked about ways to improve health and wellbeing in the community, many residents suggested greater advocacy for disability inclusion by the Council.

*"More accessible communication – key word signs in shopping centres so that someone could walk into a supermarket and be understood regardless of their communication abilities. Maybe special check outs for people with communication needs."*

*"Make sure information provided to the community is written in accessible and simple language for those with other first languages"*

*"Council educating community about things like disability support pension, guardianship – more accessible information and a system to get support (linking into other existing services, pointing in the right direction). Could run workshops or annual expos that help connect people with the right information and services. Linking up the system, bringing things together."*

*"More awareness and understanding of the needs of people for sensory regulation – noise levels, lighting, spaces people can go to escape sensory overwhelm in public spaces especially buildings e.g., some shopping centres, community centres, libraries have certain times of the day where they lower the lights to make it more accessible – making sure these times are frequent and accessible for people who need them (e.g., one afternoon/evening a week, not only on off peak times)"*

*"Employment for people with disability – would be amazing to see people with disabilities working in every shop in Mordialloc, out on the floor and involved in the community in a visible way. Ratings for inclusive employers given by the City of Kingston – 5 star inclusive employer – to encourage and recognise"*

*"Creating generational shifts through partnerships between special schools and mainstream schools – build awareness and education from a young age and capacity building about the support needs of PWD, understanding behaviours and communication needs – helps people feel supported and included"*

## Accessibility of Council services and support

When asked about what to stop or start doing in Kingston, residents referenced multiple Council services that were either problematic and needed to stop, or services that should exist or can be improved.

Residents suggested that the complication of government services and Council structures makes communication with the community challenging, and residents are unsure of where they can find support.

Improvements to the accessibility of Council services and support were referenced by residents when asked what should 'start' in Kingston.

> *"Better communication between Council and community and know who supports what. We need to know who to connect in with to do our community work."*

> *"Need to build the capacity of committees to do the work they need to do. Mentoring relationship between the groups and share the variety of skills and learning"*

> *"Better relationship between Council and the Advisory groups. Build the relationship more than just the one staff member"*

## Advice to the panel

Participants were asked to provide some words of advice to the members of the panel. In summary, their advice was:

- To be empathetic and ensure the equity of positive outcomes for residents of Kingston
    - "Stand in the shoes of everybody. What would it look like from the perspective of an 80 year old, 5 year old"
    - "If you look around and don't see people with disabilities – think about why. What might be the reason these spaces or activities are not accessible?"
    - "Perspective – ask for feedback from other people in the community who might have very different experiences from you."
    - "Listen to everybody's ideas, despite gender, race, background, religion and socioeconomic level. Everyone has their own views and beliefs and I believe the best suggestion will be the one with the most input from all different people. We all have one thing in common and that is that we are all a part of a proud community so unite together as we are the future of Kingston."
- Represent the community and take into account their feedback
    - "Whatever is put forward it should align with the residents of Kingston and that the residents voice should be taken seriously."
    - "Incorporate resident feedback, suggestions and issues – use these pieces of information to help you to respond"
- Seek transparency from Council
    - "Transparency is important – relating to Council money being spent where it is needed."
    - "Important for the community to build a trusting relationship with the City of Kingston – be clear when you can use the feedback and when you cannot and why."
- Other specific advice
    - "Aboriginal history taught in schools – telling the stories. I didn't have any history of my own taught during school and this needs to change. Needs to be prioritised for mob and for everyone else"
    - "City of Kingston are doing well in many areas including recycling – build on strengths."
    - "Make sure that Kingston remains a community, doesn't get swallowed up with the industrial areas and maintains the community feel. Need to keep the sense of community. Community first thinking"
    - "If you're out in the community, ask people questions about what they need for support and accessibility."
    - "Think long term. Kingston is a beautiful place to live, we have amazing people in our community, and we need to set ourselves up for success for maintaining this for our future. We need to make positive changes towards a more sustainable future with renewable energy sources."

## School's worksheet

A worksheet targeted at primary school aged children was produced and set to a number of local schools and available at drop-in sessions.

Student Leaders at Carrum Primary School completed the worksheet (please see Appendix 4 for worksheet example). The worksheet asked students to rate the importance of some key elements for the future of Kingston, and also provided the opportunity for them to write or draw anything else that they would like to see in future.

The below elements are rated in order of importance to students: *(please note the first two elements rated equally as important)*

1. Looking after our environment
1. Nice parks and places to walk and play sport
2. Looking after people
3. Getting around easily
4. Places to read and learn

*Additional comments provided by students included:*

*"I would like to see friendliness and a lot of entertainment. Also, easy access transport and a lot of environmental awareness."*

*"A kinder and more interesting environment where everyone can be safe and happy and make many long lasting memories."*

*"In future I would like to see more fundraising events or just community events. I would also like to see more awareness being raised about the environment."*

# LIVEABILITY STUDY

Kingston partnered with independent research organisation Place Score to conduct a neighbourhood liveability survey in late 2020.

The survey asked the community what neighbourhood attribute they most valued. 2,970 people shared their views.

Above all, the Kingston community values its open spaces. Residents aspire to neighbourhoods that feature high quality and well maintained open spaces and public areas including our reserves, parks, roads, footpaths and public assets.

Also rating highly in the survey results was a desire to keep things 'local' where we can. Our community wants to shop local and support their suburb. It's important our neighbourhoods feature locally-owned and operated businesses to provide the community's daily needs.

Respondents also want plenty of shared community amenities like local shops within walking or cycling distance from home.

Kingston's next performing attribute is its connectivity, with the community valuing our proximity to other neighbourhoods, employment centres and shops.

*What the community likes:*
- Great walking/jogging/riding paths connecting the community
- Feeling safe when out and about
- Great local businesses
- Natural features and unique landscape
- Strong local economy

*What are the community's priorities:*
- Protection of natural environment
- Well maintained open spaces
- Neighbourhood safety
- Quality of public spaces
- Sustainable urban design
- Ease of driving and parking

Please see Appendix 3 for the full report.

# APPENDIX 1

## Feedback analysis

The table below provides a breakdown of themes identified across all responses collected, broken down by question.

| THEME | Survey question/channel – no. of comments | | | | | | | Total |
|---|---|---|---|---|---|---|---|---|
| | Gain | Leave | Vision | Keep | Liveability* | Health | Drop-ins/ emailed response | |
| Open space | 99 | 30 | 126 | 244 | 66 | 137 | 156 | **858** |
| Community | 74 | 37 | 144 | 61 | 42 | 100 | 145 | **603** |
| Social facilities and services | 67 | 27 | 73 | 58 | 54 | 90 | 130 | **499** |
| Management and safety | 68 | 59 | 62 | 40 | 45 | 67 | 88 | **429** |
| Movement | 60 | 54 | 63 | 34 | 45 | 73 | 95 | **424** |
| Housing and development | 34 | 119 | 61 | 48 | 20 | 34 | 40 | **356** |
| Environmental sustainability | 52 | 40 | 72 | 35 | 23 | 40 | 64 | **326** |
| Economy | 54 | 42 | 86 | 20 | 24 | 32 | 56 | **314** |

\* This question asked respondents if there was anything missing from the Liveability Study results they would like to mention.

# APPENDIX 2

**Survey questions**

## Your Kingston Your Future Survey

What do you want your future in Kingston to look like? This is your chance to let us know!

Your feedback will be provided to the Community Panel to help them develop a vision that reflects the aspirations of our community, and make recommendations for the guiding plans.

**Name:** _____

**Email address:** _____

1. **What's one thing we need to keep in future?**

2. **What's one thing we need to gain in the future?**

3. **What's one thing we need to let go of in the future?**

**4. What is your bold vision for Kingston's future?**

**5. Is there anything missing from the Liveability study you want to let us now about? (e.g. something about Kingston you value)**

**6. What's one thing that would help improve our health and wellbeing in the future?**

**Thank you for your feedback!**

yourkingstonyoursay.com.au/yourfuture

# APPENDIX 3

**Liveability Study Executive Summary**



**PLACE**SCORE

**LIVEABILITY STUDY EXECUTIVE SUMMARY**

**FEBRUARY 2021
V 1.0**

## TABLE OF CONTENTS

**PLACE**SCORE

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# PART A:
# BACKGROUND AND EXECUTIVE SUMMARY

**PLACE**SCORE

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# RESEARCH STUDY SUMMARY

## ABOUT PLACE SCORE

Place Score offers two sophisticated data collection tools, Care Factor (CF) survey and Place Experience (PX) Assessments.

Like a 'place census', Care Factor captures what your community really values, while PX Assessments measure the community's lived place experience.

Together they help you identify what is important, how a neighbourhood is performing, and what the focus of change should be. An attribute with a high CF but a low PX should be a priority for investment as it will have the most positive impact on the most amount of people.

## THE DATA

Between 15 June and December 2020, Place Score, on behalf of Kingston Council, collected online surveys:

**2,970** people shared their **values** (CF)

**1,404** people **rated** a neighbourhood (PX)

**3,179 ideas for change** were collected

A **TOTAL OF 7,553** DATA SETS!

These community insights are the basis of your Liveability Study, which identify key investment areas for the LGA, by neighbourhood and for key demographic groups.

**PLACE**SCORE

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# ABOUT THE RESPONDENTS

| LGA CARE FACTOR | | | |
|---|---|---|---|
| DEMOGRAPHIC | TARGET (ABS) | ACHIEVED | CONFIDENCE |
| ALL | 1,340 | 2,970 | 99% +-2.4% |
| FEMALE | 688 | 1,963 | 99% +-2.9% |
| MALE | 652 | 999 | 99% +-4.1% |
| 15-24 | 388 | 139 | 95% +- 8.3% |
| 25-44 | 374 | 1,065 | 99% +-4.0% |
| 45-64 | 347 | 1,199 | 99% +-3.7% |
| 65+ | 231 | 567 | 99% +-5.4% |

| LGA PX ASSESSMENT | | | |
|---|---|---|---|
| DEMOGRAPHIC | TARGET (ABS) | ACHIEVED | CONFIDENCE |
| ALL | 340 | 1,404 | 95% +-1.3pts |
| FEMALE | 175 | 897 | 95% +-1.6pts |
| MALE | 165 | 503 | 95% +-2.2pts |
| 15-24 | 98 | 42 | 95% +-7.6pts |
| 25-44 | 95 | 476 | 95% +-2.2pts |
| 45-64 | 88 | 591 | 95% +-2.0pts |
| 65+ | 59 | 295 | 95% +-2.9pts |

**2016 CENSUS**

Federal Government ABS data

n = 151,389

Gender: 51%  49%  0%

Age: U25, 25-44, 45-64, 65+
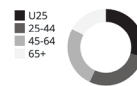
Country of birth
| Australia | 63% |
| United Kingdom | 4% |
| India | 3% |
| China | 3% |
| Greece | 2% |

**CARE FACTOR**

Place Score CF data

n = 2,970

Pop = 151,389

Gender: 66%  34%  0%

Age: U25, 25-44, 45-64, 65+
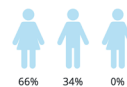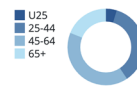
Country of birth
| Australia | 71% |
| United Kingdom | 9% |
| New Zealand | 3% |
| India | 3% |
| South Africa | 2% |

**PLACE EXPERIENCE**

Place Score PX data

n = 1,404

Pop = 151,389

Gender: 64%  36%  0%

Age: U25, 25-44, 45-64, 65+
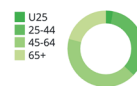
Country of birth
| Australia | 70% |
| United Kingdom | 9% |
| New Zealand | 3% |
| India | 2% |
| South Africa | 1% |

**PLACE**SCORE

# EXECUTIVE SUMMARY (1/2)

**YOUR COMMUNITY VALUES**

The Kingston community aspires to neighbourhoods that feature high quality and well maintained open spaces

Neighbourhoods should feature locally owned and operated businesses that provide the community with their daily needs.

Neighbourhoods should have well maintained and managed public domain; footpaths, parks, roads and other public assets.

Neighbourhoods should offer shared community amenities, like local shops within walking or cycling distance.

**PLACE**SCORE

**YOUR NEIGHBOURHOOD PERFORMANCE**

The Kingston LGA received an average score of 71/100; four points higher than the national average. Clayton South, Highett and Moorabbin are the only neighbourhoods performing under the national average.

**71** /100

**NET PROMOTER SCORE (NPS)[1]**

Most areas of Kingston, would be recommended to others by locals. However, most associates of Clayton South, Moorabbin and Oakleigh South would actively tell people NOT to visit their area.

**+27**

**Area with the highest liveability score[2]**
Dingley Village (76/100)

**Kingston's best performing attribute[3]**
Connectivity (proximity to other neighbourhoods, employment centres, shops etc.) (8.1/10)

**Area with the lowest liveability score[2]**
Clayton South (59/100)

**Kingston's worst performing attribute[3]**
Unusual or unique buildings and/or public space design (5.2/10)
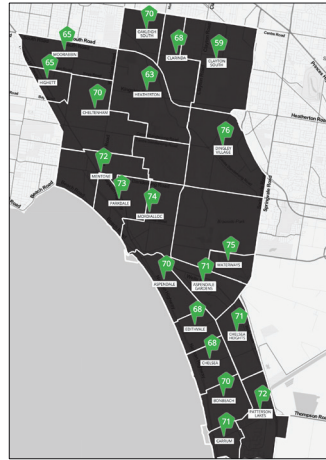
1. We asked people: How likely is it that you would recommend this place to a friend or colleague as a place to visit? The Net Promoter Score predicts place attachment. An NPS above 0 is considered good, over +50 is excellent, and over +75 is world-class. 2. The Liveability Score, or PX Score of a neighbourhood, reflects the experience of its users based on their rating of 50 different attributes. 3. The best and worst attributes received the highest and lowest score (/10) across the 50 attributes rated by community members.

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# EXECUTIVE SUMMARY (2/2)

**YOUR COMMUNITY LIVEABILITY DIRECTIONS**

The Kingston community highly values the walkability, sense of personal safety, unique landscapes, views, natural features, and strong local economy currently offered by their neighbourhoods. Ensure your actions either celebrate or, at the very least, do not negatively affect these aspects of your neighbourhoods.

| | |
|---|---|
| Walking/jogging/bike paths that connect housing to communal amenity | 47% |
| Access and safety of walking, cycling and/or public transport | 50% |
| Local businesses that provide for daily needs | 57% |
| Access to neighbourhood amenities | 53% |
| Sense of personal safety | 49% |
| Elements of natural environment | 64% |
| Locally owned and operated businesses | 51% |

*Neighbourhood Strengths - These identify attributes that the community cares about and are performing well. These should be celebrated and protected.*

*Liveability Priorities - These identify the aspects of our neighbourhoods that are important to people but are currently underperforming. Improving these attributes will have the most significant impact on our community.*

*Secondary Priorities - These identify attributes to look-out for. They are negatively affecting liveability and can become more significant issues if more people start caring about them.*

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Improving the sense of neighbourhood safety and care of public spaces and the environment are amongst the top Liveability Priorities for the Kingston LGA. Due to the variety of performances observed across Kingston, Place Score recommends using the 'Investment Categories by Theme'[1] to best address the different realities of the LGA (e.g. improving the general condition of public open space is not a liveability priority for every suburb).

| | |
|---|---|
| General condition of public open space | 65% |
| Protection of the natural environment | 47% |
| Sense of neighbourhood safety | 52% |
| Quality of public space | 52% |
| Sustainable urban design | 42% |
| Sustainable behaviours in the community | 39% |
| Things to do in the evening | 35% |
| Evidence of Council/government management | 37% |
| Evidence of recent public investment | 35% |
| Ease of driving and parking | 29% |
| Evidence of community activity | 23% |
| Local history, historic buildings or features | 19% |
| Sense of character or identity that is different from other neighbourhoods | 25% |

1. Investment Categories by Theme can be found on pages 14-23 of this report.

**Investment Categories by Theme**

Place Score further analysed the data to provide priority levels across nine different themes:

| Theme | Protect | High priority | Medium priority |
|---|---|---|---|
| Environmental Sustainability | 1 | 3 | 0 |
| Economy | 3 | 0 | 1 |
| Management and Safety | 3 | 0 | 1 |
| Movement | 2 | 0 | 1 |
| Open Space | 2 | 0 | 0 |
| Character | 1 | 0 | 1 |
| Community | 1 | 0 | 1 |
| Housing and Development | 0 | 0 | 2 |
| Social Facilities and Services | 0 | 0 | 0 |

**WHAT'S NEXT?**

The 2020 Care Factor and PX Assessments are a baseline that you can use to:

- Track change over time (using new PX data)
- Inform and align with strategic and community plans
- Use as a measure in Council's annual reporting
- Investigate specific themes and demographics
- Compare your LGA to other places in Australia (National Benchmark comparison)

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# PART B: LGA PROFILE, PERFORMANCE AND PRIORITIES

**PLACE**SCORE

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# INTRODUCTION

The following section summarises key insights from your Liveability Study including:

- Top 15 Care Factors
- Neighbourhood Liveability
- Neighbourhood Liveability Breakdown
- Strengths and Priorities
- Investment Categories By Theme
  - Environmental sustainability
  - Economy
  - Management and safety
  - Movement
  - Open space
  - Character
  - Community
  - Housing and Development
  - Social Facilities and Services
- Community ideas for change

**YOUR COMMUNITY VALUES**

*'General condition of public open space (street trees, footpaths, parks, etc.)'* is Kingston's #1 Care Factor

**YOUR COMMUNITY LIVEABILITY DIRECTIONS**

The best way to improve liveability across Kingston is to invest in environmental sustainability.

**71** /100

**YOUR NEIGHBOURHOOD PERFORMANCE**

Kingston's neighbourhoods received an average liveability score of 71/100.

Dingley Village received the highest liveability score (76/100).

Clayton South received the lowest liveability score (59/100).

**YOUR COMMUNITY IDEAS FOR CHANGE**

Improving open spaces, street trees and walkability are amongst the most common theme in the Kingston community ideas for change

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# TOP 15 CARE FACTORS

The Kingston community ideal neighbourhood displays a high level of care and stands out from other places by its natural elements.

It features locally owned and operated businesses that provide the community with their daily needs.

It has well maintained and managed public domain; footpaths, parks, roads and other public assets.

Finally, it offers shared community amenities, like the local shops within walking or cycling distance.

*The Care Factor survey asks respondents to select what is most important to them in each of five Place Dimensions. The Place Dimensions and associated Place Attributes reveal what attracts and attaches people to a neighbourhood, as well as the barriers to entry or connection.*

*The LGA top 15 Care Factors are ranked based on how many people selected each attribute as being important to them in the 'ideal neighbourhood'.*

*You can use this data to help define projects in the planning stages.*

**TOP 15 CARE FACTORS BY AGE GROUP**

| Care Factor | % |
|---|---|
| General condition of public open space | 65% |
| Elements of natural environment | 64% |
| Local businesses that provide for daily needs | 57% |
| Access to neighbourhood amenities | 53% |
| Quality of public space | 52% |
| Sense of neighbourhood safety | 52% |
| Locally owned and operated businesses | 51% |
| Access and safety of walking, cycling and/or public transport | 50% |
| Sense of personal safety | 49% |
| Walking/jogging/bike paths that connect housing to communal amenity | 47% |
| Protection of the natural environment | 47% |
| Sustainable urban design | 42% |
| Amount of public space | 42% |
| Spaces suitable for specific activities or special interests | 42% |
| Sense of belonging in the community | 39% |

● All    ● Under 25    ● 25 to 44    ● 45 to 64    ● Over 64
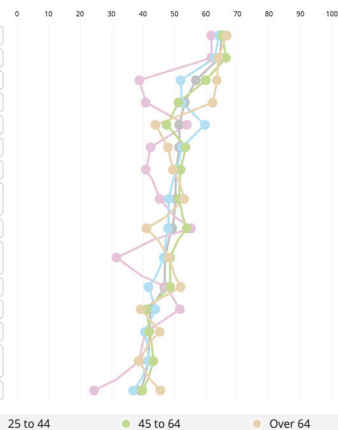
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# NEIGHBOURHOOD LIVEABILITY

**On average, Kingston's neighbourhoods scored a 71/100, which is four points above Place Score's National Benchmark Average of 67/100.**

The neighbourhoods with the highest levels of liveability include Dingley Village (76/100), Waterways (75/100), Parkdale (73/100), and Mentone and Patterson Lakes (72/100).

The north-end of Kingston LGA includes some of the suburbs with the lowest levels of liveability. These include Clayton South (59/100), Heatherton (63/100), and Moorabbin and Highett (65/100).
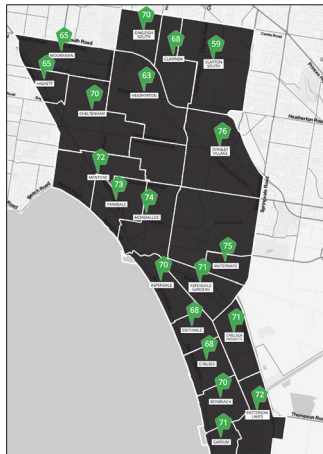
**What about other neighbourhoods?**

**66** Port Stephens Average

**69** Sydney Metro Average

**76** City of Melbourne Average

**81** Potts Point, City of Sydney
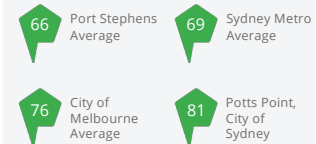
*A PX Assessment asks our community to rate how different aspects of their current neighbourhood are impacting their 'lived place experience', resulting in a PX Score that captures neighbourhood liveability.*

*We can compare how our community rated the liveability of their current neighbourhoods. We can use this data to identify areas performing better or worse than the LGA average.*

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# NEIGHBOURHOOD LIVEABILITY BY DEMOGRAPHIC

Associates of Dingley Village that are aged 65+ and those born in Great Britain say they are experiencing the highest level of liveability (78/100 and 79/100 respectively).

On average, residents rated Kingston's neighbourhoods higher than visitors (shoppers) and workers (71, 66 and 66/100 respectively).

People aged 45-64 in Highett have one of the lowest level of neighbourhood liveability across the LGA with a score of 57/100 (14% lower than the Kingston average).

In most neighbourhoods, liveability does not vary greatly on the basis of gender.

However, women in Clarinda experience a lower level of neighbourhood liveability than men (-6%). Conversely, men in Moorabbin experience a lower level of neighbourhood liveability than women (-9%).

| | n = | Total PX Score | Male | Female | Under 25 years old | 25 to 44 years old | 45 to 64 years old | Over 64 years old | Resident | Visitor | Worker | Born AU | Born GB | Born NZ |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | 71 | 70 | 70 | 68 | 71 | 69 | 71 | 71 | 66 | 66 | 70 | 72 | 70 |
| Aspendale | 68 | 70 | 72 | 69 | | 72 | 69 | 71 | | | | 71 | | |
| Aspendale Gardens | 54 | 71 | 71 | 72 | | 74 | 72 | 69 | 71 | | | 71 | | |
| Bonbeach | 37 | 70 | 74 | 68 | | 69 | 72 | | 71 | | | 70 | | |
| Carrum | 42 | 71 | 70 | 72 | | 68 | 69 | | 72 | | | 73 | | |
| Chelsea | 123 | 68 | 66 | 69 | | 69 | 68 | 66 | 69 | | | 67 | 71 | |
| Chelsea Heights | 50 | 71 | 77 | 68 | | 70 | 73 | | 71 | | | 70 | | |
| Cheltenham | 103 | 70 | 68 | 71 | | 69 | 70 | 71 | 70 | | | 70 | | |
| Clarinda | 51 | 68 | 72 | 66 | | 65 | 66 | 71 | 68 | | | 65 | | |
| Clayton South | 57 | 59 | 62 | 59 | | 61 | 59 | | 60 | | | 56 | | |
| Dingley Village | 108 | 76 | 76 | 76 | | 77 | 74 | 78 | 76 | | | 75 | 79 | |
| Edithvale | 90 | 68 | 69 | 68 | | 71 | 66 | 67 | 68 | | | 68 | | |
| Heatherton | 16 | 63 | | | | | | | 64 | | | 63 | | |
| Highett | 68 | 65 | 66 | 65 | | 69 | 67 | 57 | 66 | | | 65 | | |
| Mentone | 137 | 72 | 73 | 73 | | 75 | 71 | 73 | 73 | 72 | | 72 | 72 | |
| Moorabbin | 58 | 65 | 61 | 70 | | 67 | 69 | | 66 | | | 67 | | |
| Mordialloc | 104 | 74 | 72 | 75 | | 75 | 73 | 75 | 74 | | | 74 | 74 | |
| Oakleigh South | 22 | 70 | | 71 | | 72 | | | 70 | | | 67 | | |
| Parkdale | 121 | 73 | 71 | 74 | | 77 | 71 | 72 | 73 | | | 72 | 75 | |
| Patterson Lakes | 73 | 72 | 69 | 72 | | 73 | 71 | 69 | 72 | | | 71 | | |
| Waterways | 22 | 75 | | 77 | | | 74 | | 75 | | | 71 | | |

**PLACE**SCORE

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# STRENGTHS & PRIORITIES

By understanding what the local community values and how they rate their neighbourhood, we can preserve what is working well and direct investment where it is most needed.

*Neighbourhood Strengths*

*These identify attributes that the community cares about and are performing well. These should be celebrated and protected.*

*Liveability Priorities*

*These identify the aspects of our neighbourhoods that are important to people but are currently underperforming. Improving these attributes will have the most significant impact on our community.*

*Secondary Priorities*

*These identify attributes to look-out for. They are negatively affecting liveability and can become more significant issues if more people start caring about them.*

## LGA STRENGTHS AND PRIORITIES

| CF Rank | | CF % |
|---|---|---|
| *10 | Walking/jogging/bike paths that connect housing to communal amenity | 47% |
| *8 | Access and safety of walking, cycling and/or public transport | 50% |
| *3 | Local businesses that provide for daily needs | 57% |
| *4 | Access to neighbourhood amenities | 53% |
| *9 | Sense of personal safety | 49% |
| *2 | Elements of natural environment | 64% |
| *7 | Locally owned and operated businesses | 51% |
| *1 | General condition of public open space | 65% |
| *10 | Protection of the natural environment | 47% |
| *5 | Sense of neighbourhood safety | 52% |
| *5 | Quality of public space | 52% |
| *12 | Sustainable urban design | 42% |
| *15 | Sustainable behaviours in the community | 39% |
| *20 | Things to do in the evening | 35% |
| *18 | Evidence of Council/government management | 37% |
| *20 | Evidence of recent public investment | 35% |
| *25 | Ease of driving and parking | 29% |
| *28 | Evidence of community activity | 23% |
| *33 | Local history, historic buildings or features | 19% |
| *27 | Sense of character or identity that is different from other neighbourhoods | 25% |
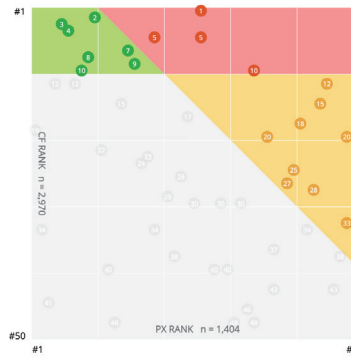


**PLACE**SCORE

13

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# INVESTMENT CATEGORIES BY THEME

Place Score has further segmented your data to highlight investment categories for individual themes.

The results may differ from your overall priorities. The investment categories are based on the score of each attribute rather than an attribute's performance rank in relation to the 49 other attributes.

For instance, '*Sense of neighbourhood safety*' is a Liveability Priority for your LGA. However, it is a "Retain and Protect" in the investment categories section. This simply means that at a macro level '*Sense of neighbourhood safety*' should always be on your radar as it is highly valued and is a theme that will resonate with your community. Relatively to every other aspect of the neighbourhood, it could be improved.

However, if a project or program is specifically targeting management and safety, '*Sense of neighbourhood safety*' may not be where you want to invest first, as its high performance indicates that there may be limited room for improvement.

This table identifies how to read the different level of priority presented in the following pages.

| Retain and protect | | CF Rank /50 | Score /10 |
|---|---|---|---|
| **Protect** | **These attributes currently contribute the most to the liveability of your neighbourhoods.** These attributes have a high Care Factor Ranking (valued by the most people in your community) and have a high PX Score (performing well) | Rank 1-15 | ≥7 |
| **Investment priority** | | CF Rank /50 | Score /10 |
| **High** | **Investing in these attributes will contribute the most to improve the liveability of your neighbourhoods.** These attributes have a high Care Factor Ranking (valued by the most people in your community) and have low PX Score (NOT performing well) | Rank 1-15 | <7 |
| **Medium** | **Investing in these attributes will contribute to improve the liveability of your neighbourhoods.** These attributes are generally in the top half of the Care Factor rankings and have a low PX Score (NOT performing well) | Rank 16-30 | <7 |
| **Low** | **Investing in these attributes will slightly contribute to improve the liveability of your neighbourhoods.** These attributes are generally in the bottom half of the Care Factor Ranking (selected by the least number of people in your community) and have a low PX Score (NOT performing well) | Rank 31-50 | <7 |
| **No** | **No additional investment is needed for these attributes as they are currently over-performing.** These attributes have a low Care Factor Ranking (selected by the least number people in your community) and have a high PX Score (performing well) | Rank 16-50 | ≥7 |

**PLACE**SCORE

14

# ENVIRONMENTAL SUSTAINABILITY
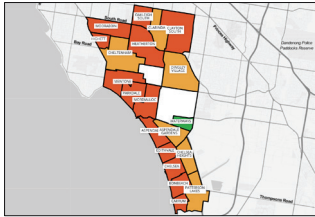


**Every suburb but Waterways would benefit from better environmental sustainability. Across the LGA, Moorabbin has the most sustainability priorities for investment.**

- Consider investing in the *'Sustainable urban design (water sensitive design, transport oriented design, sustainable building design, density etc.)'* in every suburb but Waterways where it should be protected and celebrated.

- Investments in *'Landscaping and natural elements (street trees, planting, water features etc.)'* and *'Elements of the natural environment (natural features, views, vegetation, topography, water, wildlife etc.)'* should be targeted at Clayton South, Chelsea, Heatherton, Highett and Moorabbin.

| | n = | Landscaping and natural elements | Elements of natural environment | Sustainable urban design | Protection of the natural environment | Sustainable behaviours in the community |
|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | High | Protect | High | High | High |
| Aspendale | 68 | Medium | Protect | High | High | High |
| Aspendale Gardens | 54 | No | Protect | Medium | Protect | Medium |
| Bonbeach | 37 | No | Protect | High | High | Medium |
| Carrum | 42 | Protect | Protect | High | High | Medium |
| Chelsea | 123 | High | Protect | High | High | High |
| Chelsea Heights | 50 | Medium | Protect | Medium | Protect | Medium |
| Cheltenham | 103 | No | Protect | High | Protect | Medium |
| Clarinda | 51 | Protect | Protect | High | No | Medium |
| Clayton South | 57 | Medium | High | High | Medium | High |
| Dingley Village | 108 | Protect | Protect | Medium | Protect | Medium |
| Edithvale | 90 | Medium | Protect | High | High | Medium |
| Heatherton | 16 | High | High | Medium | High | Medium |
| Highett | 68 | High | High | High | Medium | Medium |
| Mentone | 137 | Protect | Protect | High | High | High |
| Moorabbin | 58 | High | High | High | High | High |
| Mordialloc | 104 | No | Protect | High | Protect | High |
| Oakleigh South | 22 | Medium | Protect | High | High | Medium |
| Parkdale | 121 | No | Protect | High | High | High |
| Patterson Lakes | 73 | Protect | Protect | Medium | Protect | Medium |
| Waterways | 22 | Protect | Protect | Protect | Protect | Protect |

**PLACE**SCORE

*Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).*

15

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# ECONOMY
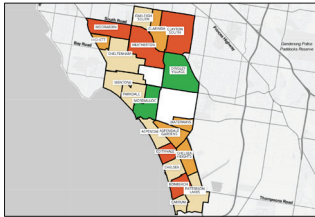


**Local businesses and amenities are a strength for most of the LGA but Bonbeach, Clayton South, Edithvale, Heatherton, Moorabbin and Waterways would benefit from more local options.**

- Clayton South, Heatherton and Waterways are performing poorly in every local economy-related attribute.

- Investing in *'Things to do in the evening (bars, dining, cinema, live music etc.)'* is a medium investment priority overall but a high priority for those aged 15-24.

- *'Local employment opportunities (within easy commute)'* is performing poorly across Kingston. However, its low Care Factor means it is currently a low investment priority.

| | n = | Local businesses that provide for daily needs | Things to do in the evening | Local employment opportunities | Access to neighbourhood amenities | Locally owned and operated businesses |
|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | Protect | Medium | Low | Protect | Protect |
| Aspendale | 68 | Protect | Medium | Low | Protect | Protect |
| Aspendale Gardens | 54 | Protect | Medium | Low | High | Protect |
| Bonbeach | 37 | High | High | Low | Protect | High |
| Carrum | 42 | Protect | Medium | Low | Protect | Protect |
| Chelsea | 123 | Protect | Medium | Low | Protect | Protect |
| Chelsea Heights | 50 | Protect | Medium | Low | Protect | High |
| Cheltenham | 103 | Protect | Medium | Low | Protect | Protect |
| Clarinda | 51 | Protect | Medium | Low | Protect | Medium |
| Clayton South | 57 | High | Medium | Low | High | Medium |
| Dingley Village | 108 | Protect | Low | Low | Protect | Protect |
| Edithvale | 90 | High | High | Low | Protect | Protect |
| Heatherton | 16 | High | Medium | Low | Medium | High |
| Highett | 68 | Protect | High | Low | Protect | Protect |
| Mentone | 137 | Protect | Medium | Low | Protect | Protect |
| Moorabbin | 58 | Protect | High | Low | Protect | High |
| Mordialloc | 104 | Protect | Protect | Low | Protect | Protect |
| Oakleigh South | 22 | Protect | Medium | Low | Protect | Protect |
| Parkdale | 121 | Protect | Medium | Low | Protect | Protect |
| Patterson Lakes | 73 | Protect | Medium | Low | Protect | Protect |
| Waterways | 22 | Medium | Medium | Low | Medium | Low |

**PLACE**SCORE

*Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).*

16

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# MANAGEMENT AND SAFETY
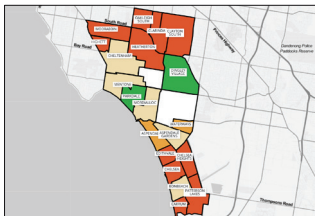


**Investment in management and safety should be targeted at Chelsea, Clayton South, Highett, Moorabbin and Oakley South.**
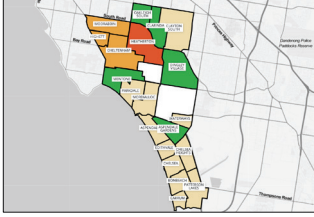
- Improving *'Evidence of council/government management (signage, street cleaners, etc)'* would improve liveability in every suburb but Dingley Village, Oakleigh South and Parkdale.

- Consider investing in the condition of public and private open spaces in Aspendale, Chelsea, Chelsea Heights, Clarinda, Clayton South, Edithvale, Heatherton, Highett and Moorabbin.

| | n = | Sense of personal safety | Sense of neighbourhood safety | General condition of public open space | General condition of private open space | General condition of housing and other private buildings | Evidence of Council/government management |
|---|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | Protect | Protect | Protect | No | No | Medium |
| Aspendale | 68 | Protect | Protect | High | Low | No | Medium |
| Aspendale Gardens | 54 | Protect | Protect | Protect | No | No | Medium |
| Bonbeach | 37 | Protect | Protect | Protect | No | No | Medium |
| Carrum | 42 | Protect | High | Protect | Low | Medium | High |
| Chelsea | 123 | High | High | High | Low | Low | Medium |
| Chelsea Heights | 50 | Protect | Protect | High | Low | No | High |
| Cheltenham | 103 | Protect | Protect | Protect | No | No | Medium |
| Clarinda | 51 | Protect | Protect | High | Low | No | High |
| Clayton South | 57 | High | High | High | Low | Low | High |
| Dingley Village | 108 | Protect | Protect | Protect | No | No | No |
| Edithvale | 90 | Protect | High | High | Low | No | Medium |
| Heatherton | 16 | Protect | High | High | Low | No | Medium |
| Highett | 68 | High | High | High | Low | No | Medium |
| Mentone | 137 | Protect | Protect | Protect | No | No | Medium |
| Moorabbin | 58 | High | High | High | Low | Low | Medium |
| Mordialloc | 104 | Protect | Protect | Protect | No | No | Medium |
| Oakleigh South | 22 | High | High | Protect | Medium | No | Protect |
| Parkdale | 121 | Protect | Protect | Protect | No | No | No |
| Patterson Lakes | 73 | Protect | High | Protect | No | No | High |
| Waterways | 22 | Protect | Protect | Protect | No | No | High |

**PLACE**SCORE

*Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).*

17

# MOVEMENT



Active and public transport options are positive contributors to liveability in most of the LGA, but poor connections between housing and amenities are limiting the liveability provided by Cheltenham, Clayton South, Heatherton and Highett.

- *'Ease of driving and parking'* is a medium investment priority in many suburbs. In these suburbs, it is not performing well but is also not highly valued. When considering investing in car accessibility, ensure change does not negatively affect what is currently working well (active and public transport).

- Heatherton and Waterways are the only two suburbs where *'Connectivity (proximity to other neighbourhoods, employment centres, shops etc.)'* is not performing well.

| | n = | Connectivity | Ease of driving and parking | Access and safety of walking, cycling and/or public transport | Walking/jogging/bike paths that connect housing to communal amenity |
|---|---|---|---|---|---|
| Entire LGA | 1,404 | No | Medium | Protect | Protect |
| Aspendale | 68 | No | Medium | Protect | Protect |
| Aspendale Gardens | 54 | Protect | No | Protect | Protect |
| Bonbeach | 37 | No | Medium | Protect | Protect |
| Carrum | 42 | No | Medium | Protect | Protect |
| Chelsea | 123 | No | Medium | Protect | Protect |
| Chelsea Heights | 50 | Protect | Medium | Protect | Protect |
| Cheltenham | 103 | Protect | Medium | Protect | High |
| Clarinda | 51 | Protect | No | Protect | No |
| Clayton South | 57 | Protect | No | Protect | Medium |
| Dingley Village | 108 | No | No | No | Protect |
| Edithvale | 90 | No | Medium | Protect | Protect |
| Heatherton | 16 | Low | No | High | High |
| Highett | 68 | Protect | Medium | Protect | High |
| Mentone | 137 | Protect | No | Protect | Protect |
| Moorabbin | 58 | No | Medium | Protect | Medium |
| Mordialloc | 104 | No | Medium | Protect | Protect |
| Oakleigh South | 22 | Protect | Protect | Protect | Protect |
| Parkdale | 121 | No | Medium | Protect | Protect |
| Patterson Lakes | 73 | No | Medium | Protect | Protect |
| Waterways | 22 | Medium | No | Protect | Protect |

PLACESCORE

*Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).*

18

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# OPEN SPACE
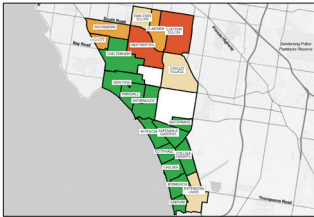


For the most part, Kingston offers great open spaces – However, investment should be considered for most suburbs located on the northern end of the LGA.

- Improving the *'Quality of public space (footpaths, verges, parks etc.)'* would highly improve the liveability of Clayton South, Heatherton and Highett.

- Consider investments that will improve *'Physical comfort (including noise, smells, temperature)'* in Clarinda, Clayton South and Heatherton.

- *'Spaces suitable for play (from toddlers to teens)'* is a high investment priority for women aged 25-44 in Chelsea Heights, Cheltenham and Clarinda.

| | n = | Amount of public space | Quality of public space | Physical comfort | Spaces for group or community activities and/or gatherings | Free places to sit comfortably by yourself or in small groups | Spaces suitable for play |
|---|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | Protect | Protect | No | No | No | No |
| Aspendale | 68 | Protect | Protect | No | No | No | No |
| Aspendale Gardens | 54 | Protect | Protect | No | No | No | No |
| Bonbeach | 37 | Protect | Protect | No | No | No | No |
| Carrum | 42 | No | Protect | No | No | No | No |
| Chelsea | 123 | No | Protect | No | No | No | No |
| Chelsea Heights | 50 | Protect | Protect | No | No | No | No |
| Cheltenham | 103 | No | Protect | No | No | No | Low |
| Clarinda | 51 | No | Protect | High | No | No | Medium |
| Clayton South | 57 | Protect | High | High | Medium | Medium | Medium |
| Dingley Village | 108 | Protect | Protect | Medium | Protect | No | Low |
| Edithvale | 90 | Protect | Protect | No | No | No | No |
| Heatherton | 16 | Protect | High | High | Medium | No | Medium |
| Highett | 68 | Protect | High | No | No | Medium | Medium |
| Mentone | 137 | No | Protect | No | No | No | Low |
| Moorabbin | 58 | No | Protect | No | Medium | Low | Medium |
| Mordialloc | 104 | Protect | Protect | No | No | No | No |
| Oakleigh South | 22 | No | Protect | Medium | No | No | No |
| Parkdale | 121 | Protect | Protect | No | No | No | No |
| Patterson Lakes | 73 | No | Protect | Medium | No | No | Low |
| Waterways | 22 | No | Protect | No | No | No | No |

PLACESCORE

*Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).*

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# CHARACTER
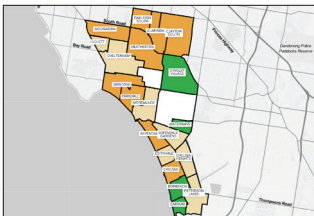


Protecting the existing spaces dedicated to specific activities and interests is the highest character-related priority for Kingston.

- Improving *'Spaces suitable for specific activities or special interests (entertainment, exercise, dog park, BBQs etc.)'* is a high investment priority for Heatherton.

- Consider investments that will improve the *'Sense of character or identity that is different from other neighbourhoods'* in Aspendale, Aspendale Gardens, Chelsea, Chelsea Heights, Edithvale, Mentone, Moorabbin, Oakleigh south and Parkdale.

- Landmarks, local history, and unique buildings and public spaces design are for the most part performing poorly but are currently not a high investment priority due to their low Care Factors.

| | n = | Overall visual character of the neighbourhood | Spaces suitable for specific activities or special interests | Sense of character or identity that is different from other neighbourhoods | Landmarks, special features or meeting places | Local history, historic buildings or features | Unusual or unique buildings and/or public space design |
|---|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | No | Protect | Medium | Low | Low | Low |
| Aspendale | 68 | No | Protect | Medium | Low | Medium | Low |
| Aspendale Gardens | 54 | No | No | Medium | Low | Low | Low |
| Bonbeach | 37 | Protect | No | No | No | Low | Low |
| Carrum | 42 | No | Protect | Low | Low | Low | Low |
| Chelsea | 123 | Medium | Protect | Medium | Low | Low | Low |
| Chelsea Heights | 50 | No | No | Medium | Low | Low | Low |
| Cheltenham | 103 | No | Protect | Low | Low | Medium | Low |
| Clarinda | 51 | Medium | Protect | Low | Medium | Low | Low |
| Clayton South | 57 | Medium | Protect | Low | Medium | Low | Low |
| Dingley Village | 108 | No | Protect | Protect | No | No | Low |
| Edithvale | 90 | Protect | Protect | Medium | Low | Low | Low |
| Heatherton | 16 | No | High | No | Medium | Low | Low |
| Highett | 68 | No | No | Low | Medium | Low | Low |
| Mentone | 137 | Protect | Protect | Medium | Low | Medium | Low |
| Moorabbin | 58 | Medium | Protect | Medium | Low | Low | Low |
| Mordialloc | 104 | No | No | No | No | Medium | Low |
| Oakleigh South | 22 | No | Protect | Medium | Medium | Low | Low |
| Parkdale | 121 | No | No | Medium | Low | Low | Low |
| Patterson Lakes | 73 | Protect | Protect | Medium | Medium | Low | Low |
| Waterways | 22 | Protect | Protect | No | No | Low | No |

PLACESCORE

*Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).*

20

# COMMUNITY
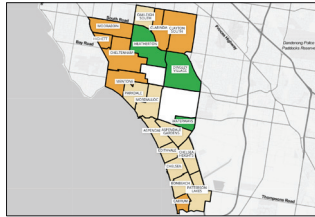


**Most respondents have a strong sense of belonging and feel welcomed but would benefit from more community activity.**

- Clayton South and Clarinda are the two suburbs with the most community-related investment priorities.

- Chelsea Heights, Dingley Village and Waterways are the only suburbs where no additional investment in *Evidence of community activity* is required.

- Consider investment that may increase the uniqueness of Carrum, Chelsea Heights, Clarinda, Clayton South, Highett and Moorabbin through *Cultural and/or artistic community*.

PLACESCORE

| | n = | Neighbourhood spirit/resilience | Welcoming to all people | There are people like me | Evidence of community activity | Sense of belonging in the community | Mix or diversity of people in the area | Cultural and/or artistic community | Sense of connection to/feeling support from neighbours or community | Local community groups and organisations |
|---|---|---|---|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | No | No | No | Medium | Protect | No | Low | No | Low |
| Aspendale | 68 | No | No | No | Medium | Protect | Low | Low | No | No |
| Aspendale Gardens | 54 | No | No | No | Medium | Protect | No | Low | No | Low |
| Bonbeach | 37 | No | No | No | Medium | No | No | Low | No | Low |
| Carrum | 42 | No | No | No | Medium | No | Low | Medium | Low | Low |
| Chelsea | 123 | No | No | No | Medium | No | No | Low | Low | Low |
| Chelsea Heights | 50 | No | No | No | No | No | No | Medium | Low | Low |
| Cheltenham | 103 | No | No | No | Medium | Protect | No | Low | Medium | Low |
| Clarinda | 51 | No | No | No | Medium | Medium | No | Medium | Low | Low |
| Clayton South | 57 | Low | No | Low | Low | Medium | No | Medium | Low | Low |
| Dingley Village | 108 | No | No | No | No | Protect | No | Low | No | No |
| Edithvale | 90 | No | No | No | Low | No | Low | Low | No | Low |
| Heatherton | 16 | No | No | No | Low | Protect | No | Low | Low | Low |
| Highett | 68 | No | No | No | Low | No | No | Medium | Medium | Low |
| Mentone | 137 | No | No | No | Medium | No | No | Low | Medium | Low |
| Moorabbin | 58 | No | No | No | Medium | No | No | Medium | Medium | Low |
| Mordialloc | 104 | No | No | No | Low | No | No | Low | No | Low |
| Oakleigh South | 22 | No | No | No | Low | Protect | No | Low | No | Medium |
| Parkdale | 121 | No | No | No | Medium | Protect | Low | No | No | No |
| Patterson Lakes | 73 | No | No | No | Low | No | No | Low | No | Low |
| Waterways | 22 | No | No | No | No | Protect | No | No | No | No |

Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).

21

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# HOUSING AND DEVELOPMENT
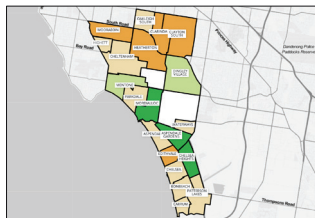


**Investment in public infrastructures such as roads, parks and schools, is the only high priority for investment related to housing and development.**

- Aspendale Gardens, Carrum, Chelsea, Chelsea Heights, Dingley Village and Mentone are the only suburbs where no additional investment in *Evidence of recent public investment (roads, parks, schools etc.)* is required.

- Consider improving the *Quality of buildings (design and construction of homes, shops, schools etc.)* in Chelsea, Edithvale and Moorabbin.

- Attributes related to housing (types, sizes, prices and tenures) are performing the worst in Chelsea and Clayton South.

PLACESCORE

| | n = | Range of housing types and sizes | Quality of buildings | Range of housing prices and tenures | Evidence of recent public investment | Evidence of recent private investment |
|---|---|---|---|---|---|---|
| Entire LGA | 1,404 | No | Medium | Low | Medium | Low |
| Aspendale | 68 | No | Low | No | Medium | No |
| Aspendale Gardens | 54 | No | No | No | Protect | Low |
| Bonbeach | 37 | No | Low | No | Medium | No |
| Carrum | 42 | No | Low | No | No | Low |
| Chelsea | 123 | Low | Medium | Low | No | Low |
| Chelsea Heights | 50 | No | Low | No | Protect | Low |
| Cheltenham | 103 | No | No | Low | Medium | Low |
| Clarinda | 51 | No | Low | Low | High | Low |
| Clayton South | 57 | Low | Low | Low | High | Low |
| Dingley Village | 108 | No | No | No | No | No |
| Edithvale | 90 | No | Medium | Low | Medium | Low |
| Heatherton | 16 | No | Low | No | High | Low |
| Highett | 68 | No | Low | Low | Medium | Low |
| Mentone | 137 | No | No | No | No | No |
| Moorabbin | 58 | No | Medium | Low | Medium | Low |
| Mordialloc | 104 | No | No | Low | Protect | No |
| Oakleigh South | 22 | No | No | No | Medium | Low |
| Parkdale | 121 | No | No | Low | Medium | No |
| Patterson Lakes | 73 | No | No | No | Medium | Low |
| Waterways | 22 | No | No | No | Medium | No |

Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).

22

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# SOCIAL FACILITIES AND SERVICES
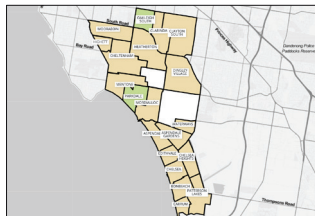


**Based on the community's values, investment in social facilities and services is not urgently required.**

- Improving *Access to shared community and commercial assets (library, bike/car share, sport facilities/gym etc.)* is a medium priority in Aspendale, Aspendale Gardens, Heatherton and Highett.

- *Local education options (from elementary to adult education)* is a medium investment priority for women aged 25-44 in Cheltenham and Clayton.

- Based on the values and scores provided by people aged 25-44, investments in *Child services (child care, early learning, after school care, medical)* should be targeted Bonbeach, Clarinda, Clayton South, Dingley Village and Highett.

PLACESCORE

| | n = | Family and community services | Child services | Access to shared community and commercial assets | Local education options |
|---|---|---|---|---|---|
| Entire LGA | 1,404 | Low | Low | No | Low |
| Aspendale | 68 | Low | No | Medium | No |
| Aspendale Gardens | 54 | No | No | Medium | Low |
| Bonbeach | 37 | Low | Low | No | Low |
| Carrum | 42 | No | No | No | Low |
| Chelsea | 123 | No | Low | No | Low |
| Chelsea Heights | 50 | Low | No | No | Low |
| Cheltenham | 103 | Low | Low | No | Low |
| Clarinda | 51 | No | Low | No | Low |
| Clayton South | 57 | Low | Low | No | Low |
| Dingley Village | 108 | No | Low | No | Low |
| Edithvale | 90 | Low | Low | No | Low |
| Heatherton | 16 | Low | Low | Medium | Low |
| Highett | 68 | Low | Low | Medium | Low |
| Mentone | 137 | Low | No | No | No |
| Moorabbin | 58 | Low | No | No | No |
| Mordialloc | 104 | No | Low | No | No |
| Oakleigh South | 22 | No | No | No | No |
| Parkdale | 121 | No | No | No | No |
| Patterson Lakes | 73 | No | Low | No | No |
| Waterways | 22 | Low | Low | Low | Low |

Colours on map represent how a theme is performing in each location based on: Retain and protect (One or more protect attribute and no medium or high priority), No (all attributes for the location are a no), Low priority (No high priority and one or less medium priority), Medium (One high or more than one medium priority), High (More than one high priority).
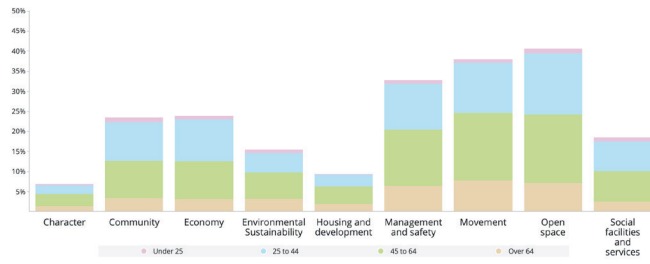
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## COMMUNITY IDEAS FOR CHANGE

**Most community ideas for change relate to improving open spaces, movement and management and safety.**

The most common theme amongst community ideas is improving open spaces within Kingston. Preliminary review indicates that nearly 11% of ideas relate to parks, and 7% relate to improving street trees.

The second most common theme is movement, with nearly 12% of ideas relating to walkability compared to 9% relating to improving car accessibility.

Most ideas within the management and safety theme relate to improving the general sense of safety and waste management.

*"More parks and walking paths that promote local artists/artwork as well as to keep everyone healthy and active!"*
**Female, 25-44, Clayton South**

*"I believe the local ovals and parks could be better maintained. Keeping the grass short rubbish bins emptied regularly and any mess cleaned up."*
**Male, 25-44, Mordialloc**

**KINGSTON COMMUNITY IDEAS FOR CHANGE BY AGE GROUP**



*Place Score asked the community: 'What's your big or small idea to improve your neighbourhood?' and 'What's missing in your neighbourhood that would make it better for you?'*

*3,179 answers were collected and classified under nine different themes. An idea can be classified in more than one theme (e.g. someone may share an idea that relates to movement and economy).*

*You can use this data to help define projects at the local level and for different groups in our neighbourhoods.*

**PLACE**SCORE

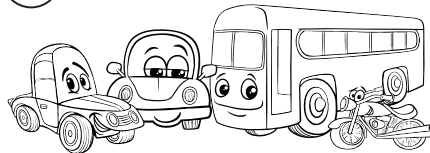## THANK YOU

**PLACE**SCORE

**School worksheet**

# YOUR KINGSTON YOUR FUTURE

*City of* **KINGSTON**

**When you think of the future, what's most important to you?**
*(Please order from 1 - 6)*

◯ **Getting around easily**

◯ **Looking after our environment**

◯ **Nice parks and places to walk and play sport**

◯ **Looking after people**

◯ **Places to read and learn**

◯ **Something else….**

**In the future, I would like to see…**
*(Please write or draw your answer below)*

**You can hand this worksheet in or email to: comms@kingston.vic.gov.au**

*"A vibrant and 'walkable' set of neighbourhoods to cater to shopping, socialising, recreation."*

*"A well-connected community where the Council delivers essential services at the lowest possible cost and empowers its citizens to pursue their best lives."*

*"Harmonious, inclusive, vibrant community and acceptance of multiculturalism. A sustainably developed community mitigating climate change."*

City of
**KINGSTON**

**CITY OF KINGSTON**

1230 Nepean Highway, Cheltenham VIC 3192
PO Box 1000, Mentone VIC 3194

1300 653 356

131 450

info@kingston.vic.gov.au

kingston.vic.gov.au

cityofkingston

@kingstoncc